

# Matthew Mansfield



Director of IT · CEO · DevOps · Server/Systems/DB/Network/Cloud Admin · Full Stack Developer · Software Engineer

Phoenix, United States / matthew@matthewmansfield.me

## Professional summary

A seasoned technology leader with a robust 18-year career spanning strategic IT management, software development, and systems engineering. Demonstrated expertise in directing IT operations within diverse environments, from startups to established corporations. Proven track record in enhancing operational efficiency through strategic IT innovations, comprehensive cloud solutions, and cybersecurity measures. Skilled in leading cross-functional teams to align technology initiatives with business goals, fostering a culture of continuous improvement and technological advancement. Committed to leveraging deep industry knowledge and leadership acumen to drive business success and technological transformation.

## Employment history

NOV 2023

PHOENIX, ARIZONA, UNITED STATES

### Director of Information Technology, MIKID

- Oversees IT infrastructure, enhancing cybersecurity with CrowdStrike and Microsoft Defender.
- Manages cloud operations and network systems using Microsoft Entra and Cisco Meraki.
- Optimizes IT service operations with SysAid and ConnectWise, improving service quality.
- Leads IT projects, fostering cross-functional collaboration via Asana and MS Teams.
- Aligns IT initiatives with organizational goals, supporting MIKID's mission and impact.

FEB 2023 - OCT 2023

PHOENIX, ARIZONA, UNITED STATES

### IT Dev/Ops Manager, Master Electronics

- Managed IT Service Desk, network, and cloud infrastructure for smooth daily operations.
- Led migration of domain names and websites to AWS Route 53, enhancing reliability.
- Oversaw purchase orders and deployment of advanced tech, including SwissLog's Autostore.
- Formed in-house cybersecurity team, boosting organizational security.
- Developed inventory tracking system and internship program, fostering IT talent.

OCT 2022 - MAR 2023

PHOENIX, ARIZONA, UNITED STATES

### Network Administrator, Master Electronics

- Managed network stability and troubleshooting, ensuring seamless operations across the organization.
- Implemented network configurations to meet organizational needs, enhancing system performance.
- Consulted with clients to define system requirements, delivering tailored solutions within budget.
- Assembled and integrated new systems, maintaining network integrity and security.
- Collaborated with IT support teams, providing essential technical support and network administration.

JUN 2011 - OCT 2022

TEMPE, ARIZONA, UNITED STATES

### Founder | CEO, Mansfield Engineering LLC

- Led strategic vision and execution for custom tech solutions, enhancing client operations.
- Developed stand-alone C# apps and managed Oracle platforms, improving system efficiency.
- Oversaw full stack operations and network administration, ensuring seamless technical support.
- Designed user interfaces and marketing strategies, boosting user engagement and brand visibility.
- Managed HR and financial departments, fostering high-performance teams and business growth.

MAR 2016 - MAR 2020

PHOENIX, ARIZONA, UNITED STATES

## Senior Software Engineer, PC Onsite

- Led development of custom software solutions, enhancing client satisfaction and system efficiency.
- Managed full-stack development, streamlining processes with C#, ASP.NET, HTML5, CSS3, and JavaScript.
- Directed SQL programming and server maintenance, ensuring high system performance and security.
- Utilized Microsoft Visual Studio, TortoiseSVN, and Adobe Creative Cloud for effective project management.
- Oversaw team projects, delivering on client specifications and timelines with strategic planning.

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## Education

JUL 2018 - JUL 2021

TUCSON, ARIZONA

### Bachelor's degree, University of Arizona

Network Operations

NOV 2010 - JUL 2012

### Associate's degree, Mesa Community College

Computer Programming

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## Courses

JUN 2022 - FEB 2023

### Certified Yoga Instructor at Southwest Institute of Healing Arts

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## Skills

Strategic Planning

Team Leadership

IT Operations

Cloud Infrastructure

Cybersecurity

Azure Active Directory

Planning Budgeting & Forecasting

New Hire Training

retension

VMware vSphere

IT Service Desk

Information Technology Infrastructure

Network Services

Log Interpretation

Interpersonal Skills

IT Escalation

Customer Support

Customer Experience

Communication Protocols

Routing Protocols

SD-WAN

Server Administration

Virtual Private Network (VPN)

Analytical Skills

Financial Analysis

Business Analysis

Data Analysis

PHP

MySQL

Software Development

Software as a Service (SaaS)

New Business Development

Full Stack

User Experience Design (UED)

Server Management

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## References

Available upon request.